Making the leap to a computerized maintenance management system (CMMS) can be daunting, but we don’t want it to be. So, we interviewed all of our customers to figure out what paved their way for maintenance management success. Here’s what we found out!

Facilities leaders experience problems each and every day, but these are the most common ones.

- Lack of funding: 23%
- Staffing issues: 23%
- Aging buildings and equipment: 17%
- Lack of time: 12%
- Deficient maintenance: 7%
- Scheduling events: 5%
- High utility costs: 5%
- Safety/security issues: 3%
- Inventory management: 3%

Before FMX, our customers were trying to solve the above problems with a variety of methods.

- Another CMMS Solution: 47%
- Phone & email: 30%
- Homegrown system: 30%
- Spreadsheets: 17%
- No system: 13%

Organizations have certain requirements when searching for a solution to solve their problems. Our customers knew the solution needed to have the following attributes.

- Easy-to-use: 87%
- Feature rich: 70%
- Customer support: 60%
- Value for money: 57%
- Easy to implement: 57%
- Reporting functionality: 27%

A CMMS enables organizations to manage their complex processes.

- Work order management: 40%
- Event scheduling: 63%
- Prevention maintenance initiatives: 63%
- Report on facility maintenance and activities: 40%
- Asset & inventory management: 27%
- IT ticketing: 27%
- Streamline processes: 22%

At the end of the day, a CMMS can take your team to new levels of success.

- 30% increase in store number without additional staff
- $30,000 saved annually
- 67% reduction in work order resolution time
- 50% reduction in TCO
- 50% reduction in workload
- 67% reduction in downtime